Description

Introduction to Workplace Violence for food service employees. Topics include safety rules, recommended training, and what to do when facing violence.

By the end of this class participants will be able to:

1. Get proper training on recognizing and dealing with violence.
2. Deal with a hostile person appropriately

Duration: 15 minutes

Materials

Workplace Violence Handout from http://www.ehs.ucr.edu/safety/diningservicessafety.html (one for each participant)

Workplace Violence Assessment

Procedure

1. Circulate roster among all participants (1 minute)

2. Distribute copies of the “Workplace Violence” handouts to group (1 minute)

3. Review the content from each topic on handout (8 minutes)

   a. Safety Rules
   b. Training
   c. Facing violence

4. Assess the participant’s comprehension using the “Test” section in the Workplace Violence Assessment. (5 minutes)