Test
Participants must successfully answer 3 of 5 items below:

True or False

1. When dealing with a hostile person, you should try to do it alone. **False**

2. Violent threats can escalate to become violent acts. **True**

3. Violent incidents and threats should be reported to management. **True**

Multiple Choice

4. Where should you keep possible offensive weapons like sharp or heavy instruments?
   a. **Locked away out of public eyes**
   b. On your desk
   c. In your pocket
   d. It can be anywhere

5. What should you do when you are facing a hostile person?
   a. Yell at them
   b. **Respect their personal space**
   c. Make fun of them
   d. Threaten them